

Claim Lodged Under Guarantee Issued User Guide

# **Oracle Banking Trade Finance Process Management**

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Oracle Banking Trade Finance Process Management - Claim Lodged Under Guarantee Issued User Guide  
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# Oracle Banking Trade Finance Process Management

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing Trade Finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle Trade Finance transaction.
- Help users to conveniently create and process Trade Finance transaction.

## Overview

OBTFPM is a trade finance middle office platform, which enables bank to streamline the trade finance operations. OBTFPM enables the customers to send request for new trade finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

## Benefits

OBTFPM helps banks to manage Trade Finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all Trade Finance transactions in a single platform.
- Provides support for limit verification and limit earmarking.
- Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

## Key Features

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.

## Claim Lodged Under Guarantee Issued

As part of Lodge Claim - Guarantee Issued process, the applicant can lodge a claim against the Guarantee/SBLC issued.

The various scenarios to lodge the complaint against the guarantee issued:

- Claim received from beneficiary directly at Issuing Bank
- Claim received from the Counter Issuing Bank (CIB) at Counter - Counter Issuing Bank (enable SWIFT STP)
- Claim received from LIB at CIB (enable SWIFT STP)
- Claim received from advising bank/ATB at ISB (enable SWIFT STP)
- Claim received from beneficiary bank through a swift message at ISB (enable SWIFT STP)
- Claim received at the LIB to be claimed with CIB-Enable SWIFT STP
- Claim received from LIB at CIB to be claimed from CCIB- Enable SWIFT STP

In the subsequent sections, let's look at the details for Lodge Claim - Guarantee Issuance process:

This section contains the following topics:

<a href="#">Common Initiation Stage</a>	<a href="#">Registration</a>
<a href="#">Data Enrichment</a>	<a href="#">Document Linkage</a>
<a href="#">Multi Level Approval</a>	

### Common Initiation Stage

The user can initiate the new claim under Guarantee Issued request from the common Initiate Task screen.

1. Using the entitled login credentials, login to the OBTFPM application.
2. Click **Trade Finance > Initiate Task**.

The screenshot displays the Oracle OBTFPM application interface. On the left, a dark sidebar contains a menu with various options. The 'Initiate Task' option is highlighted with a red rectangular box. The main content area is titled 'Initiate Task' and shows a 'Registration' form. The form has two dropdown menus: 'Process Name' with 'Guarantee Claim' selected, and 'Branch' with '300-International Payments-Fast...' selected. At the bottom right of the form, there are two buttons: 'Proceed' and 'Clear'. The top right of the application shows the user's login information: 'JEEVA02' and 'subham@gmail.com'.

Provide the details based on the description in the following table:

Field	Description
Process Name	Select the process name to initiate the task.
Branch	Select the branch.

## Action Buttons

Use action buttons based on the description in the following table:

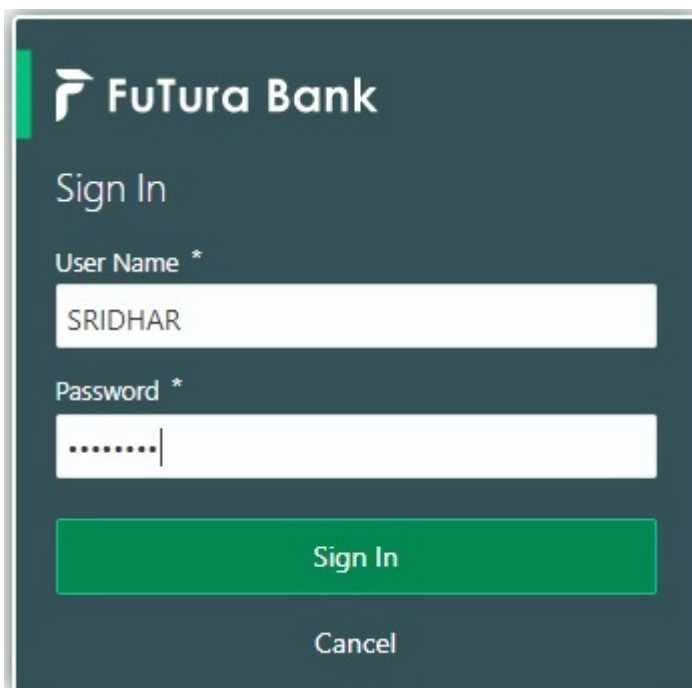
Field	Description
Proceed	Task will get initiated to next logical stage.
Clear	The user can clear the contents update and can input values again.

## Registration

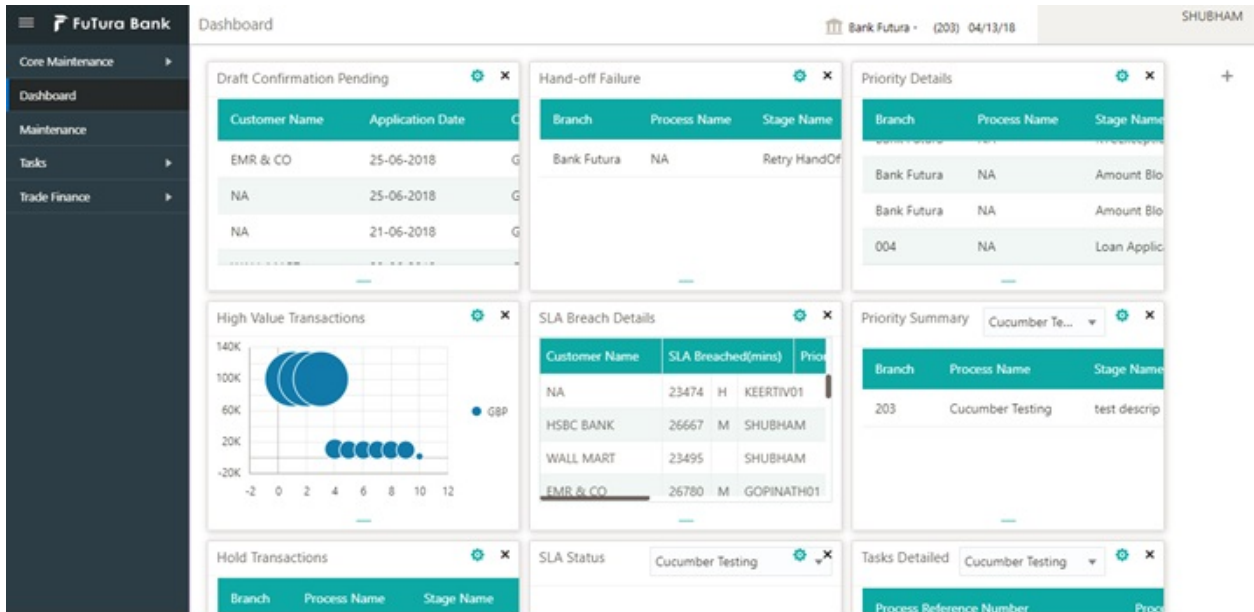
During the Registration stage, the user can register a claim request against the Guarantee/SBLC issued.

The user can capture the basic details of the application, check the signature of the applicant and upload the related documents of the applicant.

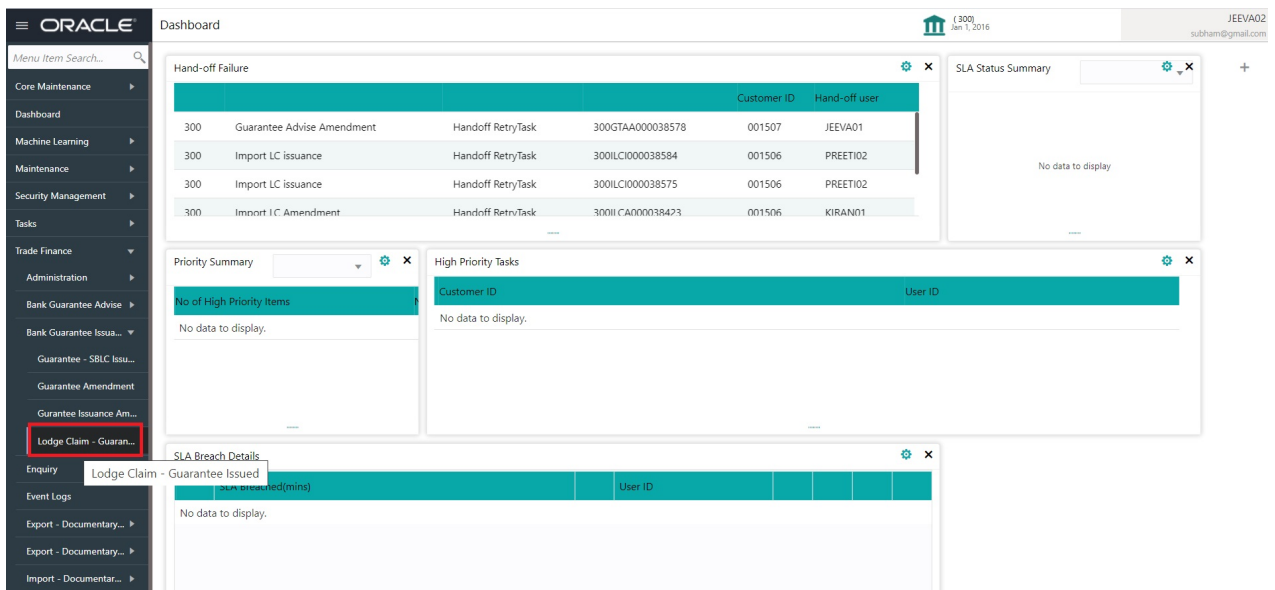
1. Using the entitled login credentials for registration stage, login to the OBTFPM application.

The image shows a 'Sign In' screen for 'FuTura Bank'. The header features the bank's logo and name. Below the header, the text 'Sign In' is displayed. There are two input fields: 'User Name \*' with the text 'SRIDHAR' entered, and 'Password \*' with masked characters '.....'. At the bottom, there are two buttons: a green 'Sign In' button and a white 'Cancel' button.

2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



3. Click Trade Finance> Bank Guarantee Issuance > Lodge Claim - Guarantee Issued.



The Registration stage has two sections Application Details and Guarantee Details. Let's look at the registration screens below:

## Application Details

Lodge Claim - Guarantee Issued

Documents Remarks Customer Instruction

### Application Details - Main

Undertaking Number PK2GUIR211250001	Customer ID/Name * 001043 MARKS AND SPI	Branch PK2-Oracle Banking Trade Finan...	Claim Serial Number 2
Process Reference Number PK2GTEC000007179	Priority Medium	Submission Mode Desk	Claim Lodgement Date May 5, 2021
Beneficiary Reference Number			

View Guarantee/SBLC Guarantee/SBLC Events

### Guarantee Details


Guarantee Type DPAY	30 Date of Issue May 5, 2021	Purpose of Message ICCO	23B Expiry Type FIXD
31E Date of Expiry Aug 3, 2021	Claim Date Aug 3, 2021	Claim Expiry Date Aug 3, 2021	Outstanding Currency/ Amount * GBP £0.00
40C Applicable Rules URDG - Uniform rules for dema...	Applicant Bank	50 Applicant 001044 GOODCARE PLC	59A Beneficiary 001043 MARKS AND SPI
Advising Bank 003763 CITIBANK IRELA	Advise Through Bank	Counter Guarantee Issuing Bank	Local Guarantee Issuing Bank
Presenting Bank			

Hold Cancel Save & Close Submit

Provide the Application Details based on the description in the following table:

Field	Description	Sample Values
Undertaking Number	User can enter the undertaking number. The user can also search the undertaking number through LOV search.	
Customer ID/ Name	Read only field. System defaults the Customer ID/ Name from Guarantee/ SBLC Issuance.	001345
Branch	Customer's home branch will be displayed. Read only field. System defaults the home branch from Guarantee/ SBLC Issuance.	203-Bank Futura -Branch FZ1
Claim Serial Number	Read only field. System defaults the claim serial number from Guarantee/ SBLC Issuance. This should be the latest claim number available in back-end system +1.	
Process Reference Number	Unique sequence number for the transaction. This is auto generated by the system based on process name and branch code.	203GTEISS000001134
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted.	High



Field	Description	Sample Values
Submission Mode	<p>Select the submission mode of Guarantee Issuance request. By default the submission mode will have the value as 'Desk'.</p> <p><b>Desk</b> - Request received through Desk</p> <p><b>Fax</b> - Request received through Fax</p> <p><b>Email</b> - Request received through Email</p>	Desk
Claim Lodgement Date	<p>By default, the application will display branch's current date. Read only field.</p> <div>  <p><b>Note</b></p> <p>Future date and back date selection is not allowed.</p> </div>	04/13/2018
Beneficiary Reference Number	User can enter the 'Beneficiary Reference number' if available.	

## Guarantee Details

Registration user can provide Guarantee details in this section. Alternately, guarantee details can be provided by Scrutiny user.

### Guarantee Details

Guarantee Type  
DPAY

31E Date of Expiry  
Aug 3, 2021

40C Applicable Rules  
URDG - Uniform rules for dema...

Advising Bank  
003763 CITIBANK IRELA

Presenting Bank

30 Date of Issue  
May 5, 2021

Claim Date  
Aug 3, 2021

Applicant Bank

Advise Through Bank

Purpose of Message  
ICCO

Claim Expiry Date  
Aug 3, 2021

50 Applicant  
001044 GOODCARE PLC

Counter Guarantee Issuing Bank

23B Expiry Type  
FIXD

Outstanding Currency/ Amount  
GBP £0.00

59A Beneficiary  
001043 MARKS AND


Local Guarantee Issuing Bank

Hold Cancel Save & Close Submit

Provide the Guarantee Details based on the description in the following table:

Field	Description	Sample Values
Guarantee Type	<p>Read only field.</p> <p>System defaults the value from Guarantee/ SBLC Issuance.</p>	ADVP
Date of Issue	<p>Read only field.</p> <p>System defaults the value from Guarantee/ SBLC Issuance.</p>	04/13/18
Purpose of message	<p>Read only field.</p> <p>System defaults the purpose of message from Guarantee/ SBLC Issuance.</p>	

Field	Description	Sample Values
Expiry Type	This field indicates whether undertaking has specified expiry date or is open-ended.  System defaults the expiry type from Guarantee/ SBLC Issuance.	
Date Of Expiry	Expiry date of the Guarantee Issuance.  System defaults the expiry date from Guarantee/ SBLC Issuance.	09/30/18
Claim Date	System defaults the claim date from Guarantee/ SBLC Issuance.	04/13/2018
Claim Expiry Date	System defaults the claim expiry date from Guarantee/ SBLC Issuance.	04/13/2018
Outstanding Currency/ Amount	System defaults the outstanding currency and amount from Guarantee/ SBLC Issuance.	
Applicable Rules	Rules for Guarantee. Read only field.  System defaults the value from Guarantee/ SBLC Issuance.	URDG - Uniform rules for demand guarantees
Applicant Bank	Read only field.  System defaults the applicant bank details from Guarantee/ SBLC Issuance.	001345 Nestle
Applicant	Read only field.  System defaults the applicant from Guarantee/ SBLC Issuance.	001345 Nestle
Beneficiary	Read only field.  System defaults the beneficiary from Guarantee/ SBLC Issuance. User can modify the beneficiary if required.	001345 Nestle
Advising Bank	Read only field.  System defaults the advising bank if available.	001343 - Bank Of America
Advising Through Bank	Read only field.  System defaults the advising through bank if available.	Advising Bank Reference
Counter Guarantee Issuing Bank	Read only field.  System defaults the counter guarantee issuing through bank if available.	
Local Guarantee Issuing Bank	Read only field.  System defaults the local guarantee issuing bank if available.	

Field	Description	Sample Values
Presenting Bank	<p>User can select the presenting bank reference if available.</p>  <p><b>Note</b></p> <p>Currently this field is not available in OBTF.</p>	

## Miscellaneous

Lodge Claim - Guarantee Advised

Documents Remarks Customer Instruction

Application Details - Main

ABK/ATB Reference Number  
PK2GUAD211251001

Beneficiary ID/Name  
001044 GOODCARE PLC

Branch  
PK2-Oracle Banking Trade Finan...

Claim Serial Number  
1

Process Reference Number  
PK2GADC000007176

Priority  
Medium

Submission Mode  
Desk

Claim Lodgement Date  
May 5, 2021

Beneficiary Reference Number  
233545657676

Issuing Bank  
003763 CITIBANK IRELAND

View Guarantee/SBLC Guarantee/SBLC Events

Guarantee Details

Guarantee Type

30 Date of Issue  
May 5, 2021

Purpose of Message  
ADVI

23B Expiry Type  
COND

31E Date of Expiry  
Aug 3, 2021

Claim Date  
Aug 3, 2021

Claim Expiry Date  
Aug 3, 2021

Outstanding Currency/ Amount  
GBP £0.00

40C Applicable Rules  
Others

Applicant Bank

50 Applicant  
001043 MARKS AND SPI

Advising Bank

Advise Through Bank

Counter Guarantee Issuing Bank

Local Guarantee Issuing Bank

Hold Cancel Save & Close Submit

Provide the Miscellaneous Details based on the description in the following table:

Field	Description	Sample Values
Documents	<p>Upload the claim documents.</p> <p>Application will display the mandatory and optional documents.</p>	
Remarks	<p>Provide any additional information regarding the Claim Guarantee Issuance. This information can be viewed by other users processing the request.</p> <p>Content from Remarks Field should be handed off to Remarks field in Backend application.</p>	
Customer Instructions	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li><b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li><b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	

Field	Description	Sample Values
View Guarantee/SBLC	User can view the the latest Guarantee/Standby LC details.	
Guarantee/SBLC Events	User can view all the previous events under the Guarantee/Standby LC.	
Submit	On Submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. Task will get moved to next logical stage of Guarantee Issuance.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request.	
Cancel	Cancels the Guarantee Issuance Registration stage input.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Checklist	Make sure that the details in the checklist are completed and acknowledge. If mandatory checklist items are not marked, system will display an error on submit.  1. Signatures on Claim verified 2. Documents are verified and uploaded	

## Document Linkage

The user can link an existing uploaded document in any of the process stages.

In OBTFPM, system should display Document Ids available in the DMS system. In DMS system, the documents can be Uploaded and stored for future access. Every document stored in DMS will have a unique document id along with other Metadata. The uploaded Document image in the DMS should be available/queried in the Process flow stage screens to link with the task by using the Document ID.

System displays the Documents ids which is not linked with any of the task. Mid office should allow either upload the document or link the document during task processing. The Mid office should allow to Link the same Document in multiple tasks.

1. Navigate to the Registration screen.


2. On the header of **Registration** screen, click **Documents** button. The Document pop-up screen appears.

Documents

Document Status All ⌵


Letter of Credit


Pro-forma Invoice



Letter of Credit

Application Form





Close

3. Click the Add Additional Documents button/ link. The **Document** screen appears.

Document

Document Type \* ⌵

Letter of Credit


Document Code \* ⌵

Insurance Policy

Document Title \*

Document Description

Remarks

Document Expiry Date 

Drop files here or click to select

[Link Document](#)

Selected files: []

Upload Link Cancel

Field	Description	Sample Values
Document Type	Select the Document type from list. Indicates the document type from metadata.	
Document Code	Select the Document Code from list. Indicates the document Code from metadata.	
Document Title	Specify the document title.	

Field	Description	Sample Values
Document Description	Specify the document description.	
Remarks	Specify the remarks.	
Document Expiry Date	Select the document expiry date.	
Link Document	The link to link the existing uploaded documents from DMS to the workflow task.	

4. Select the document to be uploaded or linked and click the **Link Document** link. The link Document pop up appears.

The value selected in Document Type and Document code of Document screen are defaulted in the Link Document Search screen.

5. Click **Fetch** to retrieve the details from DMS. System Displays all the documents available for the given Document Type and Document Code for the Customer.

Field	Description	Sample Values
Customer ID	This field displays the transaction Customer ID.	
Document ID	Specify the document Id.	
Document Type	Select the document type from list.	
Document Code	Select the document code from list.	
Search Result		
Document ID	This field displays the document Code from meta data.	
Customer ID	This field displays the transaction Customer ID.	
Document Type	This field displays the document type from meta data.	
Document Code	This field displays the document code from meta data.	

Field	Description	Sample Values
Link Document	The link to link the existing uploaded documents from DMS to the workflow task.	

6. Click **Link** to link the particular document required for the current transaction.

Documents

Document Status: All

Letter of Credit  
Pro-forma Invoice

Letter of Credit  
Application Form

wqwq.png

Created - 2022-06-28  
By - PERI01

Close

Post linking the document, the user can View, Edit and Download the document.

7. Click Edit icon to edit the documents. The Edit Document screen appears.

Edit Document

Document Id: 2400

Application Reference Number: PK2ILCI000019041

Document Type Id: TFPM\_DOCTYPE001

Document Title: wqwq

Entity Reference Number: PK2ILCI000019041

Document Description:

Document Expiry Date: Jun 29, 2022

Remarks:

Drop files here or click to select

Current selected files: []

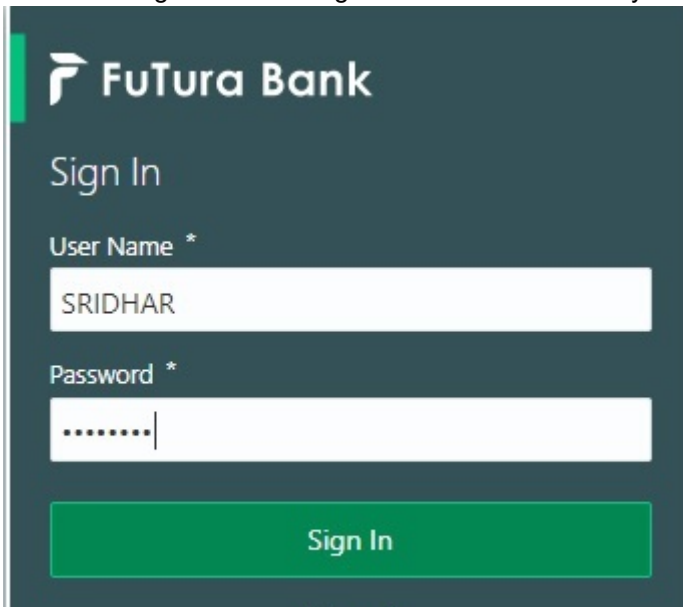
Update Cancel

## Scrutiny

On successful completion of Registration of a Guarantee issuance request, the request moves to scrutiny stage. At this stage the gathered information during Registration stage and claim request are scrutinized. As part of scrutiny, the bank user can update the various claim fields. The user should also be able to input the transaction details.

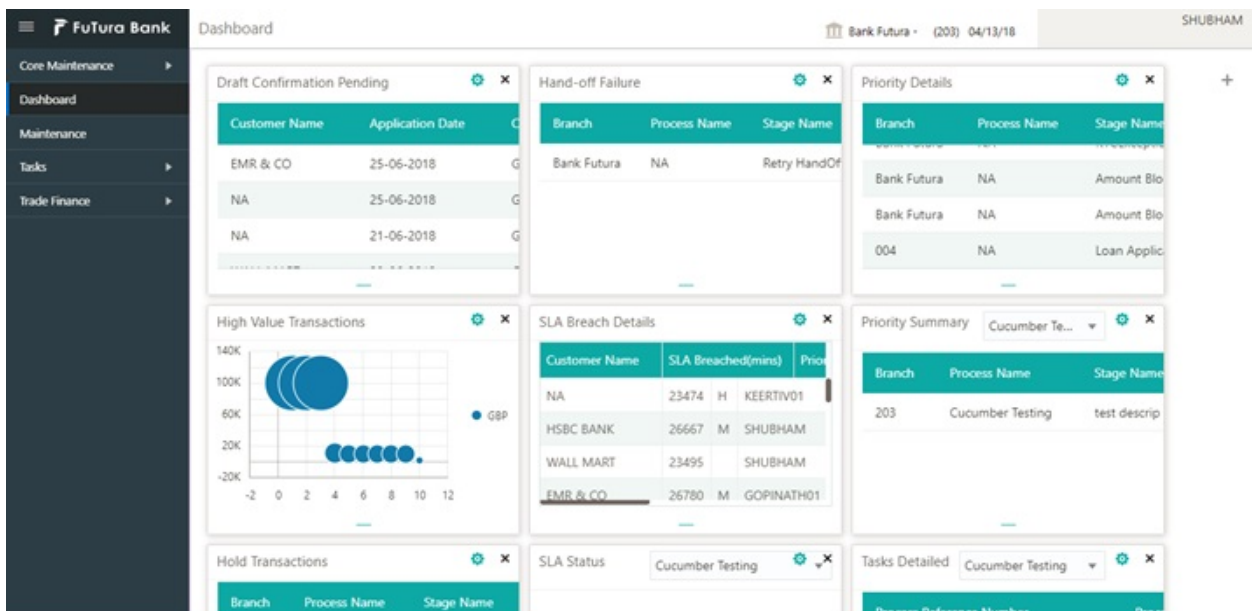
Do the following steps to acquire a task currently at Scrutiny stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.



The image shows the login interface for FuTura Bank. It features a dark blue header with the bank's logo and name. Below the header, there is a 'Sign In' section with two input fields: 'User Name \*' containing the text 'SRIDHAR' and 'Password \*' with masked characters. A green 'Sign In' button is positioned at the bottom of the form.

2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



The image displays the dashboard of the FuTura Bank application. The left sidebar contains navigation links: Core Maintenance, Dashboard (selected), Maintenance, Tasks, and Trade Finance. The main dashboard area is titled 'Dashboard' and shows the date '04/13/18' and the user name 'SHUBHAM'. The dashboard is composed of several widgets:

- Draft Confirmation Pending:** A table with columns 'Customer Name', 'Application Date', and 'Status'. Data rows include 'EMR & CO' (25-06-2018, G), 'NA' (25-06-2018, G), and 'NA' (21-06-2018, G).
- Hand-off Failure:** A table with columns 'Branch', 'Process Name', and 'Stage Name'. Data row: 'Bank Futura', 'NA', 'Retry HandOf'.
- Priority Details:** A table with columns 'Branch', 'Process Name', and 'Stage Name'. Data rows include 'Bank Futura', 'NA', 'Amount Blo', and '004', 'NA', 'Loan Applic'.
- High Value Transactions:** A bubble chart showing transaction values on the y-axis (ranging from -20K to 140K) and a time series on the x-axis (ranging from -2 to 12). A legend indicates 'GBP'.
- SLA Breach Details:** A table with columns 'Customer Name', 'SLA Breached(mins)', 'H', and 'Prio'. Data rows include 'NA' (23474, H, KEERTIV01), 'HSBC BANK' (26667, M, SHUBHAM), 'WALL MART' (23495, SHUBHAM), and 'EMR & CO' (26780, M, GOPINATH01).
- SLA Status:** A dropdown menu currently set to 'Cucumber Testing'.
- Priority Summary:** A table with columns 'Branch', 'Process Name', and 'Stage Name'. Data row: '203', 'Cucumber Testing', 'test descrip'.
- Tasks Detailed:** A table with columns 'Process Reference Number' and 'Proce'.



### 3. Click Trade Finance> Tasks> Free Tasks.

Oracle Trade Finance Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input type="checkbox"/> Acquire & Edit	M	Lodge Claim - Guarant	PK2GTEC000039486	PK2GTEC000039486	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039466	PK2ILCI000039466	DataEnrichment	20-11-11	PK2	001044	£4,425.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039473	PK2ILCI000039473	Registration	20-11-11	PK2	001044	£5,500.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Advise Amen...	PK2GTAA000039471	PK2GTAA000039471	Registration	20-11-11	PK2	001044	£27,000.00
<input type="checkbox"/> Acquire & Edit	M	Export LC Amendment B...	PK2ELCA000039469	PK2ELCA000039469	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	Export LC Amendment B...	PK2ELCA000039467	PK2ELCA000039467	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039459	PK2GTCEC000039459	DataEnrichment	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039464	PK2GTCEC000039464	Approval Task Level 1	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039462	PK2ILCI000039462	Scrutiny	20-11-11	PK2	001044	£343,434.00
<input type="checkbox"/> Acquire & Edit	M	Shipping Guarantee Iss...	PK2SGTI000039036	PK2SGTI000039036	Approval Task Level 1	20-11-05	PK2	001044	£10.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Issuance Ame...	PK2GTEI000039457	PK2GTEI000039457	DataEnrichment	20-11-11	PK2	000153	£14,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039430	PK2ILCI000039430	Handoff RetryTask	20-11-11	PK2	001044	£4,435.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039450	PK2GTCEC000039450	DataEnrichment	20-11-11	PK2	001044	£10,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039449	PK2GTCEC000039449	DataEnrichment	20-11-11	PK2	001044	£76,355.00

### 4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.

Oracle Trade Finance Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input checked="" type="checkbox"/> Acquire & Edit	M	Lodge Claim - Guarant	PK2GTEC000039486	PK2GTEC000039486	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039466	PK2ILCI000039466	DataEnrichment	20-11-11	PK2	001044	£4,425.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039473	PK2ILCI000039473	Registration	20-11-11	PK2	001044	£5,500.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Advise Amen...	PK2GTAA000039471	PK2GTAA000039471	Registration	20-11-11	PK2	001044	£27,000.00
<input type="checkbox"/> Acquire & Edit	M	Export LC Amendment B...	PK2ELCA000039469	PK2ELCA000039469	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	Export LC Amendment B...	PK2ELCA000039467	PK2ELCA000039467	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039459	PK2GTCEC000039459	DataEnrichment	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039464	PK2GTCEC000039464	Approval Task Level 1	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039462	PK2ILCI000039462	Scrutiny	20-11-11	PK2	001044	£343,434.00
<input type="checkbox"/> Acquire & Edit	M	Shipping Guarantee Iss...	PK2SGTI000039036	PK2SGTI000039036	Approval Task Level 1	20-11-05	PK2	001044	£10.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Issuance Ame...	PK2GTEI000039457	PK2GTEI000039457	DataEnrichment	20-11-11	PK2	000153	£14,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039430	PK2ILCI000039430	Handoff RetryTask	20-11-11	PK2	001044	£4,435.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039450	PK2GTCEC000039450	DataEnrichment	20-11-11	PK2	001044	£10,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039449	PK2GTCEC000039449	DataEnrichment	20-11-11	PK2	001044	£76,355.00

### 5. The acquired task will be available in **My Tasks** tab. Click **Edit** to provide input for data enrichment stage.

Oracle Trade Finance My Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input checked="" type="checkbox"/> Edit	M	Lodge Claim - Guarant	PK2GTEC000039486	PK2GTEC000039486	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039455	PK2GTCEC000039455	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039428	PK2GTCEC000039428	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039427	PK2GTCEC000039427	Registration	20-11-11	PK2	001044	£1,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039419	PK2GTCEC000039419	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039418	PK2GTCEC000039418	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Advise	PK2GTEA000039414	PK2GTEA000039414	Scrutiny	20-11-11	PK2	006217	£9,000.00
<input type="checkbox"/> Edit	M	Guarantee Issuance	PK2GTEI000039413	PK2GTEI000039413	Scrutiny	20-11-11	PK2	006217	£1,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039399	PK2GTCEC000039399	Scrutiny	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039398	PK2GTCEC000039398	Registration	20-11-10	PK2	001044	£80,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039397	PK2GTCEC000039397	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039396	PK2GTCEC000039396	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Amendment	PK2GTEA000039371	PK2GTEA000039371	DataEnrichment	20-11-10	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Advise Amen...	PK2GTAA000039364	PK2GTAA000039364	DataEnrichment	20-11-10	PK2	001044	£2,000.00

The Scrutiny stage has five sections as follows:

- Main Details
- Claim Details
- Document Details
- Additional Fields

- Advices
- Additional Details
- Settlement Details
- Summary

Let's look at the details for scrutiny stage. User can enter/update the following fields as part of claim under Guarantee/SBLC - Scrutiny Stage. Some of the fields that are already having value from registration/online channels may not be editable.

In case of requests received through SWIFT MT765, the task will be created in Scrutiny stage directly and the fields will be populated based on the incoming request.

## Main Details

Main details section has three sub section as follows:

- Application Details
- Guarantee Details

## Application Details

All fields displayed under Application details section, would be read only except for the **Priority**. Refer to [Application Details](#) in the Registration stage for more information of the fields.

Lodge Claim - Guarantee Issued - Scrutiny :: Application No: PK2GTEC00007179

Overrides Customer Instruction Common Group Messages Incoming Message View Undertaking

Screen ( 1 / 6 )

**Main**

**Application Details - Main**

Undertaking Number: PK2GUR211250001

Customer ID/Name: 001043 MARKS AND SPI

Branch: PK2-Oracle Banking Trade Finan...

Claim Serial Number: 2

Process Reference Number: PK2GTEC00007179

Priority: Medium

Submission Mode: Desk

Claim Lodgement Date: May 5, 2021

Beneficiary Reference Number:

**Guarantee Details**

Guarantee Type: DPAY

30 Date of Issue: May 5, 2021

Purpose of Message: ICCO

23B Expiry Type: FIXD

31E Date of Expiry: Aug 3, 2021

Claim Date: Aug 3, 2021

Claim Expiry Date: Aug 3, 2021

Outstanding Currency/ Amount: GBP £0.00

40C Applicable Rules: URDG - Uniform rules for dema...

Applicant Bank:

50 Applicant: 001044 GOODCARE PLC

59A Beneficiary: 001043 MARKS AND SPI

Advising Bank: 003763 CITIBANK IRELA

Advise Through Bank:


Counter Guarantee Issuing Bank:

Local Guarantee Issuing Bank:

Audit Reject Refer Hold Cancel Save & Close Back Next

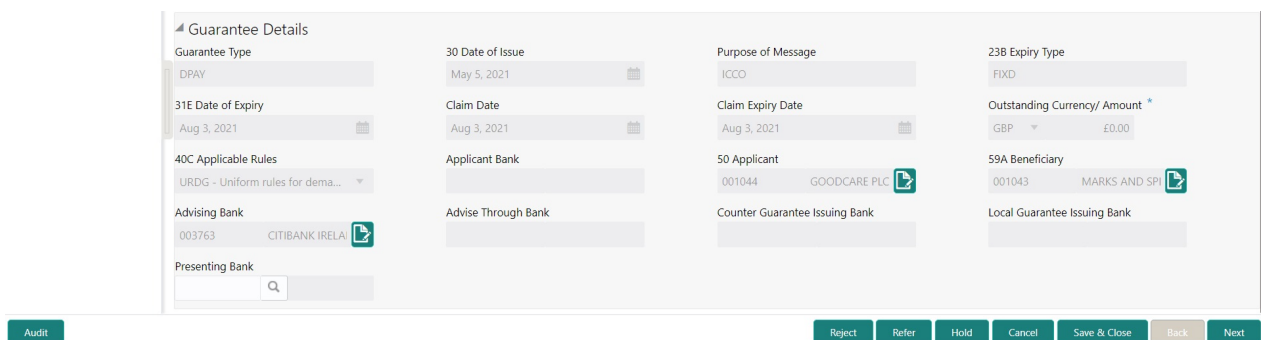
In case of SWIFT MT 765, the system displays the following fields.

Field	Description	Sample Values
Undertaking Number	In case of SWIFT MT 765, Read Only. System to populate the undertaking number from the incoming SWIFT MT 765, Tag 21 Related Reference.	
Customer ID/ Name	Read only field. System defaults the Customer ID/ Name from the underlying Guarantee/ SBLC Issuance.	001345

Field	Description	Sample Values
Branch	Read only field. System defaults the branch code as applicable.	203-Bank Futura -Branch FZ1
Claim Serial Number	Read only field. System defaults the claim serial number from Guarantee/ SBLC Issuance. This should be the latest claim number available in back-end system +1.	
Process Reference Number	Unique sequence number for the transaction. This is auto generated by the system based on process name and branch code.	203GTEISS000 001134
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted.	High
Submission Mode	In case of SWIFT MT 765 system defaults the submission mode as 'SWIFT'.	
Claim Lodgement Date	By default, the application will display branch's current date. Read only field.   <b>Note</b> Future date and back date selection is not allowed.	04/13/2018
Beneficiary Reference Number	In case of SWIFT MT 765, System populates Tag 23 - Beneficiary Reference Number from the Incoming MT 765.	

## Guarantee Details

The fields listed under this section are same as the fields listed under the [Guarantee Details](#) section in [Registration](#). Refer to [Guarantee Details](#) for more information of the fields. During registration, if user has not captured input, then user can capture the details in this section.



In case of SWIFT MT 765, the system displays the following fields.


Field	Description	Sample Values
Guarantee Type	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	ADVP
Date of Issue	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	04/13/18
Purpose of message	Read only field. System defaults the purpose of message from Guarantee/ SBLC Issuance.	
Expiry Type	Read only field. System defaults the expiry type as in Guarantee/ SBLC Issuance.	
Date Of Expiry	Read only field. System defaults the expiry date as in Guarantee/ SBLC Issuance.	09/30/18
Claim Date	Read only field. System defaults the claim date as in Guarantee/ SBLC Issuance.	04/13/2018
Claim Expiry Date	Read only field. System defaults the claim expiry date as in Guarantee/ SBLC Issuance.	04/13/2018
Outstanding Currency/ Amount	Read only field. System defaults the outstanding currency and amount from Guarantee/ SBLC Issuance.	
Applicable Rules	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	URDG - Uniform rules for demand guarantees
Applicant Bank	Read only field. System defaults the applicant bank details from Guarantee/ SBLC Issuance.	001345 Nestle
Applicant	Read only field. System defaults the applicant from Guarantee/ SBLC Issuance.	001345 Nestle
Beneficiary	System defaults the beneficiary as in Guarantee/ SBLC Issuance.	001345 Nestle
Advising Bank	Read only field. System defaults the advising bank if available in issuance.	001343 - Bank Of America
Advising Through Bank	Read only field. System defaults the advising through bank if available in issuance.	

Field	Description	Sample Values
Counter Guarantee Issuing Bank	Read only field. System defaults the counter guarantee issuing through bank if available in issuance.	
Local Guarantee Issuing Bank	Read only field. System defaults the local guarantee issuing bank if available in issuance.	
Presenting Bank	System defaults the presenting bank if available in issuance.	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Guarantee Issuance scrutiny stage inputs.	

Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.   <p><b>Note</b> Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instructions	Click to view/ input the following <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
Common Group Message	Click Common Group Message button, to send MT799 and MT999 messages from within the task.	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	

## Claim Details

Provide the Claim details based on the description in the following table:

Field	Description	Sample Values
Claim Received From	<p>User can select the option from whom the claim has been received from the drop-down list.</p> <p>The values are:</p> <ul style="list-style-type: none"> <li>Beneficiary</li> <li>Local Issuing Bank</li> <li>Counter Issuing Bank</li> <li>Advising Bank</li> <li>Presenting Bank</li> </ul> <p>In case of STP of Incoming MT 765, system should default the value based on the sender details available in MT 765.</p>	
Claiming Bank Reference	<p>The user can enter the claiming bank reference details, if the claimed is not received from Beneficiary.</p> <p>User can enter the Transaction Reference number from MT 765. In case of STP of incoming MT 765, system to populate the details from incoming MT 765.</p> <p>If the claim is received from the beneficiary, this field will not be editable.</p>	
Claim To	<p>User can select the party to which the claim has to be sent from the drop-down list.</p> <p>The values are:</p> <ul style="list-style-type: none"> <li>Applicant</li> <li>Counter</li> <li>Issuing Bank</li> </ul>	

Field	Description	Sample Values
Date of Demand	<p>User can enter the date on which the demand is issued by the beneficiary.</p> <p>In case of STP of Incoming MT 765, the System to populate the value in tag 31L, Date of Demand from incoming MT 765.</p>	
Demand Type	<p>This field specifies the type of demand.</p> <p>The values are:</p> <ul style="list-style-type: none"> <li>• PAEX- Pay or extend</li> <li>• PAYM- Pay only.</li> </ul> <p>In case of STP of Incoming MT 765, the demand type is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Claim Currency/ Amount	User can select the currency for claim and enter the claim amount.	
New Expiry Date	<p>User can enter the new expiry date, if Demand Type field is 'PAEX -Pay or extend'.</p> <p>This field is disabled if the Demand Type is 'PAYM- Pay only'.</p> <p>In case of STP of Incoming MT 765, the new expiry date is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p> <p>System validates that the New Expiry Date is not earlier than the Expiry Date or not earlier than Branch Date</p>	
Demand Statement	<p>This field specifies the narrative text that constitutes the demand.</p> <p>The codes can be:</p> <ul style="list-style-type: none"> <li>• COMP: Complete demand, no other documentation to accompany or follow this message.</li> <li>• INCP: Incomplete demand, supporting documentation to be presented separately.</li> </ul> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message. In case of Non-Online, User can input the value as per claim.</p>	




Field	Description	Sample Values
Presentation Completion Details	<p>The user can enter the presentation of completion details, if demand statement is provided. This field specifies information about the presentation documentation. If the presentation is incomplete, this must specify how the presentation will be completed</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Additional Amount Information	<p>The user can enter the details on additional amount in this field.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim</p>	
Intermediary	<p>The user can enter the Intermediary bank details. This field specifies the financial institution through which the amount claimed must pass to reach the account with institution.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Account with Institution	<p>The user can enter the details of Account with Institution.</p> <p>This field specifies the financial institution at which the amount claimed is to be settled.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming message.</p> <p>In case of Non-Online, User can input the value as per claim</p>	
File Identification	<p>The user can enter the File identification.</p> <p>This field identifies the type of delivery channel and associated file name or reference.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>Non-Online – Not Applicable</p>	
Sender to Receiver Information	<p>The user can enter the Sender to receiver information from the incoming message in this field.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>Non-Online – Not Applicable.</p>	

## Action Buttons

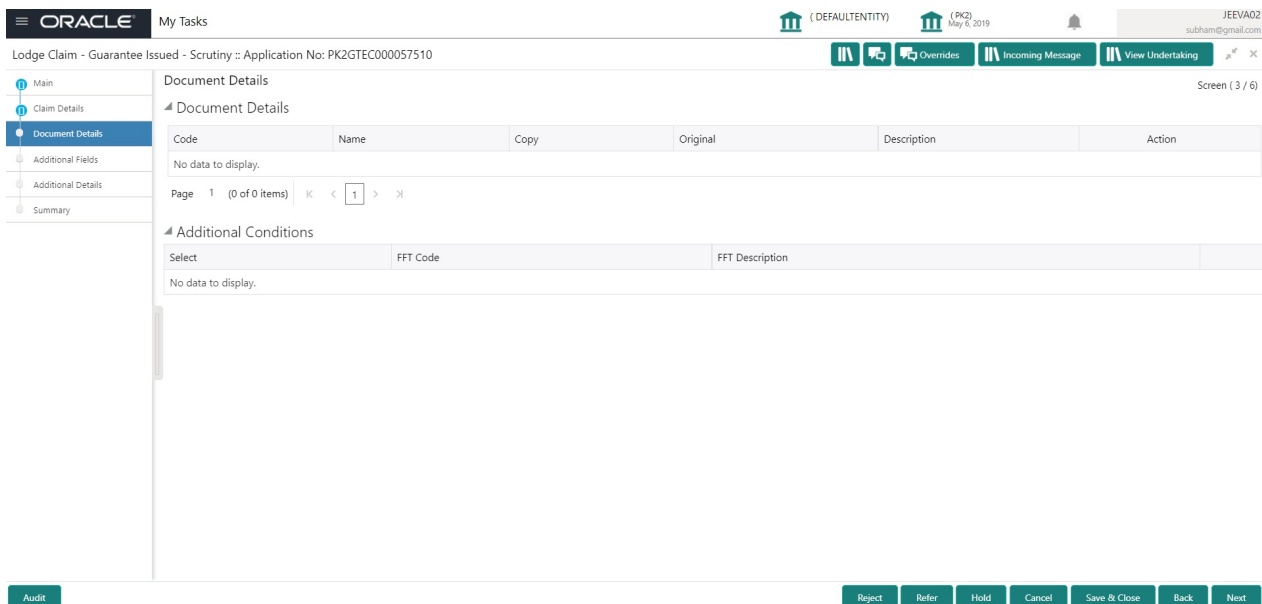
Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Guarantee Issuance scrutiny stage inputs.	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

Field	Description	Sample Values
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <div style="text-align: center;">  <p><b>Note</b></p> <p>Not applicable for STP of SWIFT MT 765.</p> </div>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	

## Document Details

In Document Details, the user can to view the Documents required for a claim and verify if the Claim Documents are submitted as per documents required. The user, can scrutinize the claim request and input data as required.



Provide the Document details based on the description in the following table:


In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

Field	Description	Sample Values
Code	User can enter the document code.	
Name	System defaults the document name based on the document code.	
Copy	Copy of the document.	
Original	Original claim document.	
Description	User can enter the description of the document if any.	
Documents Received	User can enter the details of document received.	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	

Field	Description	Sample Values
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the Guarantee Issuance scrutiny stage inputs.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.   <b>Note</b> Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	

## Additional Fields

This stage displays the additional fields based on the User defined fields maintained in the system.


In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

The screenshot shows the Oracle 'Guarantee Claim Lodging - Scrutiny' application. The left sidebar contains a navigation menu with 'Additional Fields' highlighted. The main content area shows a header 'Additional Fields' and a message 'No Additional fields configured!'. At the bottom of the screen, a row of action buttons is visible: 'Reject', 'Refer', 'Hold', 'Cancel', 'Save & Close', 'Back', and 'Next'.

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	

Field	Description	Sample Values
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the Guarantee Advise Amendment inputs.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.   <b>Note</b> Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	

## Advices

This section defaults the advices maintained for the product based on the advices maintained at the Product level.

In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

Guarantee Claim Lodging - Scrutiny :: Application No: PK2GTEC000039522

Clarification Details | Overrides | Incoming Message

Screen ( 5 / 8 )

Main | Claim Details | Document Details | Additional Fields | **Advices** | Additional Details | Settlement Details | Summary

Advices

Advice : GUA\_CLAIM\_ADV

Advice Name : GUA\_CLAIM\_ADV  
 Advice Party : APP  
 Party Name : GOODCARE PLC  
 Suppress : NO  
 Advice

Avail

Request Clarification | Regret | Refer | Hold | Cancel | Save & Close | Back | Next

The user can also suppress the Advice, if required.

Advice Details

Advice Details

Suppress Advice ☐

Party ID: 001044

Advice Name: GUA\_CLAIM\_ADV

Medium: MAIL

Advice Party: APP

Party Name: GOODCARE PLC

FFT Code





No data to display.

Instructions

OK Cancel

Field	Description	Sample Values
Suppress Advice	<b>Toggle on:</b> Switch on the toggle if advice is suppressed. <b>Toggle off:</b> Switch off the toggle if suppress advice is not required for the amendments	
Advice Name	User can select the instruction code as a part of free text.	
Medium	The medium of advices is defaulted from the system. User can update if required.	
Advice Party	Value be defaulted from Guarantee /SBLC Issuance. User can update if required.	
Party ID	Value be defaulted from Guarantee /SBLC Issuance. User can update if required.	




Field	Description	Sample Values
Party Name	Read only field. Value be defaulted from Guarantee /SBLC Issuance.	
Free Format Text		
FFT Code	User can select the FFT code as a part of free text.	
FFT Description	FFT description is populated based on the FFT code selected.	
	Click plus icon to add new FFT code.	
	Click minus icon to remove any existing FFT code.	
Instruction Details		
Instruction Code	User can select the instruction code as a part of free text.	
Instruction Description	Instruction description is populated based on the FFT code selected.	
	Click plus icon to add new instruction code.	
	Click minus icon to remove any existing instruction code.	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Guarantee Advice Scrutiny inputs.	
Next	<p>Task will get moved to next logical stage of Guarantee Amendment Advise.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	On clicking the Back, system should move the task to the previous segment.	

Field	Description	Sample Values
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p>  <p><b>Note</b> Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	

## Additional Details

As a part of Additional details section, Guarantee /Standby claim may have impact on the Limits & Collaterals.

If any of the fields in the financial section of the pop up screen is checked then the limits and collaterals screen will be enabled.

In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

Lodge Claim - Guarantee Issued - Scrutiny :: Application No: PK2GTEC000003778

Screen ( 5 / 6 )

Main

Claim Details

Document Details

Additional Fields

**Additional Details**

Summary

**Additional Details**

Limit & Collateral	Charge Details
Limit Currency :	Charge :
Limit Contribution :	Commission :
Limit Status :	Tax :
Collateral Currency : <b>GBP</b>	Block Status :
Collateral : <b>790</b>	
Contribution : <b>Not Verified</b>	
Collateral Status :	

Audit

Reject Refer Hold Cancel Save & Close Back Next

## Limits & Collateral

On Approval, system should not release the Earmarking against each limit line and system should handoff the "Limit Earmark Reference Number" to the back office. On successful handoff, back office will make use of these "Limit Earmark Reference Number" to release the Limit Earmark done in the mid office (OBTFFPM) and should Earmark the limit from the Back office.

In case multiple Lines are applicable, Limit Earmark Reference for all lines to be passed to the back office.

Provide the Limit Details based on the description in the following table:

Limit & Collateral

+

<input type="checkbox"/>	Customer ID	Line ID	Contribution %	Contribution Currency	Contribution Amount	Limit Check Response	Response Message	Edit	Delete
<input type="checkbox"/>	001044		100	GBP	£90,000.00			001044	

Cash Collateral Details
Collateral Percentage \*
100.0

Collateral Currency and amount
GBP
£90,000.00

Exchange Rate

+

Sequence Number	Settlement Account Currency	Settlement Account	Exchange Rate	Collateral %	Contribution Amount	Contribution Amount in Account Currency	Account Balance Check Response
1		PK20010440017		10	£0.00		NA

Save & Close
Close

Limit Details

×

Customer Id
001044

Contribution % \*
100.0

Contribution Currency
GBP

Limit Currency
GBP

Limit Check Response
Available

Expiry Date
24-Dec-2020

Verify

Line ID \*
001044\_GB

Limits Description


Contribution Amount \*
£9,000.00


Limit Available Amount
£9,99,999.00

Response Message
The Earmark can be performed as the f

Save & Close
Close

Field	Description	Sample Values
<div>Plus Icon</div> <div></div>	Click plus icon to add new Limit Details.	
Limit Details <div>Click + plus icon to add new limit details.</div> <div>Below fields are displayed on the Limit Details pop-up screen, if the user clicks plus icon.</div>		
Customer ID	Applicant's/Applicant Bank customer ID will get defaulted.	

Field	Description	Sample Values
Line ID	<p>User can choose from the various lines available and mapped under the customer id gets listed in the drop down. LINE ID-DESCRIPTION will be available for selection along with Line ID. When you click on 'verify', the system will return value if the limit check was successful or Limit not Available. If limit check fails, the outstanding limit after the transaction value will be shown in the limit outstanding amount.</p> <div>  <p><b>Note</b></p> <p>User can also select expired Line ID from the lookup and on clicking the verify button, system should default “The Earmarking cannot be performed as the Line ID is Expired” in the “Response Message” field.</p> </div>	
Contribution%	<p>System will default this to 100% and user can modify. System will display an alert message, if modified.</p> <p>Once contribution % is provided, system will default the amount.</p> <p>System to validate that if Limit Contribution% plus Collateral% is equal to 100. If the total percentage is not equal to 100 application will display an alert message.</p>	
Contribution Currency	The guarantee currency will be defaulted in this field.	
Contribution Amount	Contribution amount will default based on the contribution %.	
Limit Currency	Limit Currency will be defaulted in this field.	
Limit Available Amount	<p>This field will display the value of available limit, i.e., limit available without any earmark. The Limit Available Amount must be greater than the Contribution Amount.</p> <p>This field displays the value, if you click <b>Verify</b> button.</p>	
Limit Check Response	<p>Response can be 'Success' or 'Limit not Available'.</p> <p>This field displays the value, if you click <b>Verify</b> button.</p>	
Response Message	<p>Detailed Response message.</p> <p>This field displays the value, if you click <b>Verify</b> button.</p>	

Field	Description	Sample Values
Expiry Date	This field displays the date up to which the Line is valid	
Below fields appear in the <b>Limit Details</b> grid along with the above fields.		
Delete Icon 	Click minus icon to remove any existing Limit Details.	
Edit Link	Click edit link to edit any existing Limit Details.	

Provide the collateral details based on the description provided in the following table:

Collateral Details ×

Total Collateral Amount *	Collateral Amount to be Collected *
£90,000.00	£90,000.00
Sequence Number	Collateral Split % *
2.0	75.0 <span>▼</span> <span>▲</span>
Collateral Contribution Amount *	Settlement Account *
£67,500.00	PK20010440017 <span>🔍</span>
Settlement Account Currency	Exchange Rate
GBP	1 <span>▼</span> <span>▲</span>
Contribution Amount in Account Currency	Account Available Amount
	£999,999,999,957,803,300.00
Response	Response Message
VS	The amount block can be performed as:

Verify
✓ Save & Close
✕ Cancel


Field	Description	Sample Values
Cash Collateral Details		
Collateral Percentage	Specify the percentage of collateral to be linked to this transaction.	
Collateral Currency and amount	System populates the contract currency as collateral currency by default. User can modify the collateral Currency and amount.	
Exchange Rate	System populates the exchange rate maintained. User can modify the collateral Currency and amount. System validates for the Override Limit and the Stop limit if defaulted exchange rate is modified.	

Click + plus icon to add new collateral details.

Below fields are displayed on the Collateral Details pop-up screen, if the user clicks plus icon.

Field	Description	Sample Values
Total Collateral Amount	Read only field. This field displays the total collateral amount provided by the user.	
Collateral Amount to be Collected	Read only field. This field displays the collateral amount yet to be collected as part of the collateral split.	
Sequence Number	Read only field. The sequence number is auto populated with the value, generated by the system.	
Collateral Split %	Specify the collateral split% to be collected against the selected settlement account.	
Collateral Contribution Amount	Collateral contribution amount will get defaulted in this field.  The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.	
Settlement Account	Select the settlement account for the collateral.	
Settlement Account Currency	Select the Settlement Account Currency.	
Exchange Rate	Read only field. This field displays the exchange rate, if the settlement account currency is different from the collateral currency.	
Contribution Amount in Account Currency	Read only field. This field displays the contribution amount in the settlement account currency as defaulted by the system.	
Account Available Amount	Account Available Amount will be auto-populated based on the Settlement Account selection.	
Response	Response can be 'Success' or 'Amount not Available'.	
Response Message	Detailed Response message.	
Verify	Click to verify the account balance of the Settlement Account.	
Save & Close	Click to save and close the record.	
Cancel	Click to cancel the entry.	



Field	Description	Sample Values
Below fields appear in the <b>Cash Collateral Details</b> grid along with the above fields.		
Collateral %	User must enter the percentage of collateral to be linked to this transaction. If the value is more than 100% system will display an alert message.	
Contribution Amount	Collateral contribution amount will get defaulted in this field.	
Account Balance Check Response	Response for account balance check is defaulted in this field.	
Delete Icon 	Click minus icon to remove any existing Collateral Details.	
Edit Link	Click edit link to edit any existing Collateral Details.	

## Charge Details

Click on **Default Charges** button to the default commission, charges and tax if any will get populated.

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.

Charge Details

Recalculate

Redefault

Commission Details

Event

Event Description

Component	Rate	Modified Rate	Currency	Amount	Modified	Defer	Waive	Charge Party	Settlement Account
No data to display.									

Page 1

(0 of 0 items)

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1

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Charge Details

Component	Tag currency	Tag Amount	Currency	Amount	Modified	Billing	Defer	Waive	Charge Party	Settlement Account
No data to display.										

Page 1

(0 of 0 items)

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Tax Details

Component	Type	Value Date	Currency	Amount	Billing	Defer	Settlement Account
No data to display.							

Save & Close

Close

## Commission Details

Provide the Commission Details based on the description provided in the following table:

Field	Description	Sample Values
Event	Read only field. This field displays the event name.	

Field	Description	Sample Values
Event Description	Read only field. This field displays the description of the event.	
Component	Select the commission component	
Rate	Defaults from product. User can change the rate, if required.	
Modified Rate	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Currency	Defaults the currency in which the commission needs to be collected	
Amount	An amount that is maintained under the product code defaults in this field. User can modify the value, if required.	
Modified	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Defer	Select the check box, if charges/commissions has to be deferred and collected at any future step.	
Waive	Select the check box to waive charges/ commission.  Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.	
Charge Party	Charge party will be 'Applicant' by Default. You can change the value to Beneficiary.	
Settlement Account	Details of the Settlement Account.	

## Charge Details

Provide the Charge Details based on the description provided in the following table:

Field	Description	Sample Values
Component	Charge Component type.	
Tag Currency	Defaults the tag currency in which the charges have to be collected.	
Tag Amount	Tag amount that is maintained under the product code.	
Currency	Defaults the currency in which the charges have to be collected.	

Field	Description	Sample Values
Amount	An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Modified	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Billing	<p>If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.</p> <p>On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is 'Billing' enabled, 'Billing' toggle for that component should be automatically checked in OBTFPM.</p> <p>The user can not select/de-select the check box if it is de-selected by default.</p> <p>This field is disabled, if 'Defer' toggle is enabled.</p>	
Defer	<p>If charges have to be deferred and collected at any future step, this check box has to be selected.</p> <p>On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is AR-AP tracking enabled, 'Defer' toggle for that component should be automatically checked in OBTFPM.</p> <p>The user can select/de-select the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.</p>	
Waive	<p>If charges have to be waived, this check box has to be selected.</p> <p>Based on the customer maintenance, the charges should be marked for Billing or for Defer.</p> <p>This field is disabled, if 'Defer' toggle is enabled.</p>	
Charge Party	Charge party will be applicant by default. You can change the value to beneficiary	
Settlement Account	Details of the settlement account.	

## Tax Details

The tax component defaults if maintained in the product level. Tax detail cannot be updated by you and any change in Tax amount on account of modification of charges/ commission will be available on click of Re-Calculate button or on hand off to back-end system.


Following Tax Details will be displayed:

Field	Description	Sample Values
Component	Tax Component type.	
Type	Type of tax Component.	
Value Date	This field displays the value date of tax component.	
Currency	The tax currency is the same as the commission.	
Amount	The tax amount defaults based on the percentage of commission maintained. User can edit the tax amount, if required.	
Billing	If taxes are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.  This field is disabled, if 'Defer' toggle is enabled.	
Defer	If taxes have to be deferred and collected at any future step, this option has to be enabled.  The user can enable/disable the option the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.	
Settlement Account	Details of the settlement account.	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Next	<p>On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.</p>	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <div style="text-align: center;">  <p><b>Note</b></p> <p>Not applicable for STP of SWIFT MT 765.</p> </div>	
Remarks	<p>Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.</p>	
Overrides	<p>Click to view the overrides accepted by the user.</p>	
Incoming Message	<p>Clicking this button allows the user to see the message in case of STP of incoming MT 765.</p>	
View Undertaking	<p>Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.</p>	

## Summary

User can review the summary screen for Guarantee /Standby Claim request.

Log in to Oracle Banking Trade Finance Process Management (OBTfPM) system, user can see the summary tiles. The tiles must display a list of important fields with values. The tiles where fields have been

amended is highlighted in different color, User must be also able to drill down from summary tiles into respective data segments.

The screenshot displays the Oracle Guarantee Claim Lodging - Scrutiny interface. The main content area is titled 'Summary' and contains several data tiles. The 'Main' tile shows Booking Date (2019-03-22), submissionMode (Desk), and amount (GBP 25000). The 'Claim Details' tile shows Demand Type (Q), New ExpiryDate, and Intermediary. The 'Document Details' tile shows doc1 (UPLD\_DOC\_2). The 'Additional Fields' tile has a link to view additional fields. The 'Advices' tile shows Advice1 (GUA\_CLAIM). The 'Limits and Collaterals' tile shows limitCurr, limitContr, limitStat (Not Verified), collCurr, Collateral Contr. (6108.4), and collStatus (Not Verified). The 'Commission Charges and taxes' tile shows charge (GBP50), commission, tax, and blockStatus (Not Initia). The 'Preview Messages' tile shows language (ENG) and previewMessage (\*). The 'Settlement Details' tile shows component (OTHBNKCHG), accountNumber (PK10000154), and currency (GBP). The 'Party Details' tile shows ben (MARKS AND), abk (WELLS FARG), and app (GOODCARE PLC). The 'Compliance' tile shows lyc (Not Initia), sanctions (Not Initia), and aml (Not Initia). The interface includes a sidebar with navigation options and a bottom bar with action buttons like 'Request Clarification', 'Reject', 'Refer', 'Hold', 'Cancel', 'Save & Close', 'Back', 'Next', and 'Submit'.


### Tiles Displayed in Summary

- Main Details - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.
- Additional Fields - User can view the additional fields.
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.

### Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Submit	Task will get moved to next logical stage of Guarantee Claim.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Guarantee Advice Scrutiny inputs.	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	On clicking the Back, system should move the task to the previous segment.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <div style="text-align: center;">  <p><b>Note</b></p> <p>Not applicable for STP of SWIFT MT 765.</p> </div>	

Field	Description	Sample Values
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	

## Data Enrichment

As part of Data Enrichment, user can enter/update the various fields of the claim request. The user can also input the transaction details.

In case of requests received through SWIFT MT765, the task will be created in DE stage directly and the fields will be populated based on the incoming request.



### Note

For expired line of limits, the task moves to “Limit Exception” stage under Free Tasks, on ‘Submit’ of DE Stage with the reason for exception as “Limit Expired”.

Do the following steps to acquire a task which completed the Registration and Scrutiny and currently at Data enrichment stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.



2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

The screenshot shows the FuTura Bank Dashboard. On the left is a sidebar menu with options: Core Maintenance, Dashboard, Maintenance, Tasks, and Trade Finance. The main area contains several widgets:

- Draft Confirmation Pending:** A table with columns Customer Name, Application Date, and Status. Data rows include EMR & CO (25-06-2018), NA (25-06-2018), and NA (21-06-2018).
- Hand-off Failure:** A table with columns Branch, Process Name, and Stage Name. Data row: Bank Futura, NA, Retry HandOff.
- Priority Details:** A table with columns Branch, Process Name, Stage Name, and Amount. Data rows include Bank Futura (NA, Amount Blo), Bank Futura (NA, Amount Blo), and 004 (NA, Loan Applic).
- High Value Transactions:** A bubble chart showing transactions over time (x-axis: -2 to 12, y-axis: -20K to 140K). A legend indicates GBP.
- SLA Breach Details:** A table with columns Customer Name, SLA Breached(mins), and Priority. Data rows include NA (23474, H, KEERTIVO1), HSBC BANK (26667, M, SHUBHAM), WALL MART (23495, SHUBHAM), and EMR & CO (26780, M, GOPINATH01).
- Priority Summary:** A table with columns Branch, Process Name, Stage Name, and Amount. Data row: 203, Cucumber Testing, test descrip.
- Hold Transactions:** A table with columns Branch, Process Name, and Stage Name.
- SLA Status:** A table with columns Branch, Process Name, Stage Name, and Amount. Data row: Cucumber Testing.
- Tasks Detailed:** A table with columns Process Reference Number and Amount. Data row: Cucumber Testing.

3. Click **Trade Finance> Tasks> Free Tasks**.

The screenshot shows the Oracle Free Tasks page. The left sidebar menu has 'Free Tasks' highlighted. The main area displays a table of tasks with the following columns: Action, Priority, Process Name, Process Reference Number, Application Number, Stage, Application Date, Branch, Customer Number, and Amount. The table contains 10 rows of data, including tasks like 'Lodge Claim - Guarant', 'Import LC Issuance', 'Guarantee Advise Amen...', 'Export LC Amendment B...', 'Export LC Amendment B...', 'Guarantee Claim Lodging', 'Import LC Issuance', 'Shipping Guarantee Iss...', 'Guarantee Issuance Ame...', 'Import LC Issuance', 'Guarantee Cancellation', and 'Guarantee Cancellation'.

4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.

This screenshot is identical to the previous one, showing the Oracle Free Tasks page. The 'Acquire & Edit' button for the first task, 'Lodge Claim - Guarant', is highlighted with a red box.

5. The acquired task will be available in **My Tasks** tab. Click **Edit** to scrutinize the registered task.

ORACLE My Tasks

Menu Item Search...

Refresh Release Flow Diagram

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input checked="" type="checkbox"/> Edit	M	Lodge Claim - Guaran	PK2GTEC000039486	PK2GTEC000039486	DataEnrichment	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039455	PK2GTEC000039455	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039428	PK2GTEC000039428	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039427	PK2GTEC000039427	Registration	20-11-11	PK2	001044	£1,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039419	PK2GTEC000039419	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039418	PK2GTEC000039418	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Advise	PK2GTEA000039414	PK2GTEA000039414	Scrutiny	20-11-11	PK2		£9,000.00
<input type="checkbox"/> Edit	M	Guarantee Issuance	PK2GTEI000039413	PK2GTEI000039413	Scrutiny	20-11-11	PK2	006217	£1,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039399	PK2GTEC000039399	Scrutiny	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039398	PK2GTEC000039398	Registration	20-11-10	PK2	001044	£80,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039397	PK2GTEC000039397	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039396	PK2GTEC000039396	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Amendment	PK2GTEA000039371	PK2GTEA000039371	DataEnrichment	20-11-10	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Advise Amen...	PK2GTAA000039364	PK2GTAA000039364	DataEnrichment	20-11-10	PK2	001044	£2,000.00

Page 1 of 7 (1 - 20 of 121 items) K < 1 2 3 4 5 7 > X

The Data Enrichment stage has three sections as follows:

- Main Details
- Claim Details
- Document Details
- Additional Fields
- Advices
- Additional Details
- Settlement Details
- Summary

## Main Details

Refer to [Main Details](#).

## Claim Details

Refer to [Claim Details](#).

## Document Details

As a part of Data Enrichment the user can capture the documents under acclaim and user must be able to input the details if required.

ORACLE Free Tasks (DEFAULTENTITY) (PK2) May 6, 2019 JEEVA02 subham@gmail.com

Lodge Claim - Guarantee Issued - DataEnrichment :: Application No: PK2GTEC000057510

Main Claim Details Document Details Additional Fields Advices Additional Details Settlement Details Summary

Document Details

Document Details

Code	Name	Copy	Original	Description	Action
No data to display.					

Page 1 (0 of 0 items) < 1 >

Additional Conditions

Select	FFT Code	FFT Description
No data to display.		

Audit Reject Refer Hold Cancel Save & Close Back Next

System defaults the document details if documents to be submitted were provided in the Guarantee Issuance, else the user can capture the documents submitted under the claim.

Refer to [Document Details](#)

## Additional Fields

This stage displays the additional fields based on the User defined fields maintained in the system.

ORACLE Free Tasks (DEFAULTENTITY) (PK2) May 6, 2019 JEEVA02 subham@gmail.com

Lodge Claim - Guarantee Issued - DataEnrichment :: Application No: PK2GTEC000057510

Main Claim Details Document Details Additional Fields Advices Additional Details Settlement Details Summary

Additional Fields

Audit Reject Refer Hold Cancel Save & Close Back Next

Refer to [Additional Fields](#).

# Advices

This section defaults the advices maintained for the product based on the advices maintained at the Product level.

ORACLE

Free Tasks

PK2

Mar 23, 2019

JEEVA02

subham@gmail.com

Guarantee Claim Lodging - DataEnrichment :: Application No: PK2GTec000039522

Advices

Screen ( 5 / 8 )

Main

Claim Details

Document Details

Additional Fields

Advices

Additional Details

Settlement Details

Summary

Advice : GUA\_CLAIM\_ADV

Advice Name : GUA\_CLAIM\_ADV

Advice Party : APP

Party Name : GOODCARE PLC

Suppress : NO

Advice

Audit

Reject

Refer

Hold

Cancel

Save & Close

Back

Next

Refer to [Advices](#).

# Additional Details

Lodge Claim - Guarantee Issued

Documents

Remarks

Overrides

Customer Instruction

Incoming Message

View Undertaking

DataEnrichment :: Application No:- PK2GTec000073468

Screen ( 6 / 8 )

Main

Claim Details

Document Details

Additional Fields

Advices

Additional Details

Settlement Details

Summary

Additional Details

Limit & Collateral	Tracer Details	Charge Details	Preview Message
Limit Currency : Limit Contribution : Limit Status : Collateral Currency : Collateral : Contribution : Collateral Status :	Tracer Code : GUA_CLM_TRACER Required : No Medium : Frequency :	Charge : Commission : Tax : Block Status :	Language : Preview Message : -

Audit

Reject

Refer

Hold

Cancel

Save & Close

Back

Next

## Limits & Collateral

Refer to [Limits & Collateral](#).

## Charge Details

Refer to [Charge Details](#)

## Tracer Details

The bank users can capture these tracer details for Claim Lodgment in Guarantee and should send the tracers to the customer till its Settled / Extended / Rejected / Injunction.

Tracer Details ×

Tracer Details

Tracer Code	Description	Party Type	Required	Maximum Tracers	Number Sent	Start Days	Last Sent On	Medium	Frequency	Template Id	Action
GUA_CLM_TRAC		COLLECTING E	<input type="checkbox"/>	10	11	3		SWIFT	3		

Page 1 of 1 (1 of 1 items)

Save & Close

Close

Field	Description	Sample Values
Tracer Code	Read only field. Tracer code is defaulted by the system maintained in the Product level.	
Description	Read only field. Description of the racer code is auto populated.	
Party Type	Specify the party type or click 'Search' to search and select the party type from the lookup.	
Required	Enable this option, if the respective tracer is required.	
Maximum Tracers	Specify the value for maximum number of tracers to be sent.  Maximum allowed is 99 exceeding the same system should prompt an error message for the same "Maximum number of numerals allowed is: 2" and should clear the field to enter the correct value by the user.  Maximum Tracers cannot be less than the "Number Sent", system needs to validate the same.	
Number Sent	Number Sent is defaulted by the System with the value, where the number of tracers sent so far. And it cannot be greater than the "Maximum Tracers".	
Start Days	Specify the number of days after which the tracer has to be sent from the Tracer Start date. It should be positive numeric value.	
Last Sent On	Read only field. Tracer last sent date is defaulted by the system.	

Field	Description	Sample Values
Medium	<p>Select the medium in which the Tracer has to be generated. It lists all the possible mediums maintained in the system.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• SWIFT MAIL</li> </ul>	
Frequency	Specify the medium in which the Tracer has to be generated. It should be positive numeric value.	
Template ID	<p>Specify the party type or click 'Search' to search and select the template ID in which the tracer has to be generated from the lookup.</p> <p>It is a lookup which lists all the possible templates maintained in the system.</p> <p>Template ID is nothing but the data that goes in Tag 79 in MT799.</p> <p>This template ID is applicable only for medium 'SWIFT'</p> <p>Template lookup displays all the template ids applicable for the given Tracer Code.</p>	
Action	Click the Edit icon to edit the tracer details.	

## Preview Message

Based on details captured in the previous screen, the preview message simulated from the back office and the user can view the message.

Preview Message

Preview - SWIFT Message

Language

English

Message Type

Preview Message

Preview - Mail Advice

Language

English

Advice Type

GOODCARE PLC

Preview Message

GUARANTEE CLAIM ADVICE

Branch Name

FLEXCUBE UNIVERSAL BANK

Branch Address 1

Unit 1

Branch Address 2

Block A

Branch Address 3

California

Country

GB

Date

06-MAY-19

PAGE

PAGE: 1

TO:

APPLICANT

GOODCARE PLC

Address 1

12 King Street

Address 2

Save & Close

Close

Field	Description	Sample Values
Preview SWIFT Message		
Currency	The tax currency is the same as the commission.	
Language	Select the language for the SWIFT message.	
Message Type	Select the message type.	

Field	Description	Sample Values
Preview Advice	Display a preview of the draft message.	
Preview Mail Device		
Language	Select the language for the advice message.	
Advice Type	Select the advice type.	
Message Type	Display a preview of the advice.	
Following fields will have values on receipt of customer response.		
Customer Response	User can enter the response received from customer. If the response is received online, the response is auto populated in this field by the system	
Customer Remarks	Remarks from the customer for the draft	
Response Date	Customer Response received date.	
Default Email list	Default email address of the customer.	
Add Recipients	Enables to add more recipients for the customer response.	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes: <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the Guarantee Advice Scrutiny inputs.	
Next	Task will get moved to next logical stage of Guarantee Amendment Advise.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	

Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Back	On clicking the Back, system should move the task to the previous segment.	

## Settlement Details

Provide the settlement details based on the description in the following table:

Lodge Claim - Guarantee Issued - DataEnrichment :: Application No: PK2GTEC000003778

Screen (7 / 8)

Settlement Details

☐ Current Event

Settlement Details

Component	Currency	Debit/Credit	Account	Account Description	Account Currency	Netting Indicator	Current Event
No data to display.							

Audit

Reject Refer Hold Cancel Save & Close Back Next

Field	Description	Sample Values
Current Event	The user can select the check box to populate the settlement details of the current event associated with the task. On De-selecting the check box, the system list all the accounts under the settlement details irrespective of the current event.	
Component	Components gets defaulted based on the product selected.	
Currency	Application displays the default currency for the component.	
Debit/Credit	Application displays the debit/credit indicators for the components.	
Account	Application Displays the account details for the components.	
Account Description	Application displays the description of the selected account.	
Account Currency	Application defaults the currency for all the items based on the account number.	



Field	Description	Sample Values
Netting Indicator	Application displays the applicable netting indicator.	
Current Event	System displays the current event as Y or N.	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Guarantee Advice Scrutiny inputs.	
Next	<p>Task will get moved to next logical stage of Guarantee Amendment Advise.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	

Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Back	On clicking the Back, system should move the task to the previous segment.	
Incoming Message	Clicking this button allows the user should be able to see the message in case of STP of incoming MT 767.	

## Summary

User can review the summary of details updated in Data Enrichment stage for claim logged under Guarantee / SBLC Issued request.

Log in to Oracle Banking Trade Finance Process Management (OBTfPM) system to see the Summary tiles. The tiles must display a list of important fields with values.

### Tiles Displayed in Summary

- Main Details - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.
- Additional Fields - User can view the additional fields.
- Limits and Collaterals - User can view the limits and collateral details. User can modify the details if required.
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.
- Preview Messages - User can drill down to view the message preview, legal verification and customer draft confirmation details. The message preview screen has the Legal Verification details.

- Settlement Details - User can view the settlement details.
- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Guarantee Advice Scrutiny inputs.	
Next	<p>Task will get moved to next logical stage of Guarantee Amendment Advise.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	

Field	Description	Sample Values
Incoming Message	Clicking this button allows the user should be able to see the message in case of STP of incoming MT 767.	

## Multi Level Approval

This stage allows the approver user to approve a Claim Lodged under Guarantee Issued Transaction.

Log in into OBTFPM application and open the task to see the summary tiles. The tiles should display a list of important fields with values. User must be able to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.

In case of MT 765, Approval stage processing is same as in Offline Processing for Guarantee Claim.



### Note

The user can simulate/recalculate charge details and during calling the handoff, if handoff is failed with error the OBTFM displays the Handoff failure error during the Approval of the task.

## Re-Key Authorization

The application will request approver for few critical field values as an authorization step. If the values captured match with the values available in the screen, system will allow user to open the transaction screens for further verification. If the re-key values are different from the values captured, then application will display an error message.

Open the task and re-key some of the critical field values from the request in the Re-key screen. Some of the fields below will dynamically be available for re-key.:

- Applicant Name
- Beneficiary Name
- Undertaking Currency
- Undertaking
- Amount
- Expiry Date

Re-key is applicable to the first approver in case of multiple approvers. All approvers will however be able to see the summary tiles and the details in the screen by drill down from tiles.

The screenshot shows the Oracle Free Tasks interface. A table lists tasks with columns: Action, Priority, Process Name, Process Reference Number, Application Number, Stage, Application Date, Branch, Customer Number, and Amount. An 'Approval Rekey' modal window is open, displaying fields for Contract Amount (£25,000.00), Currency (GBP), and Maturity Date (Jan 26, 2021). The modal has buttons for Documents, Remarks, Refer, Close, and Proceed.

## Summary

The screenshot shows the Oracle Free Tasks Summary screen for Application Number 300GTEI000030653. The screen displays several summary tiles: Main Details (Guarantee Type: BILL, Submission Mode: Desk, Date Of Issue: 2016-01-01), Guarantee Preferences, Local Guarantee, Party Details (Beneficiary: GOODCARE PLC, Applicant: MARKS AND SPENCER, Advising Bank: WELLS FARG), Additional Fields, Charge, Limits Details (Limit Currency: GBP, Limit Contribution: 47500, Limit Status: Available), and Compliance (KYC: Not Initia, Sanctions: Verified, AML: Verified). The screen also includes an Audit button and a bottom bar with buttons for Reject, Hold, Refer, Cancel, and Approve.

### Tiles Displayed in Summary

- Main Details - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.
- Additional Fields - User can view the additional fields.
- Limits and Collaterals - User can view the limits and collateral details. User can modify the details if required.
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.
- Preview Messages - User can drill down to view the message preview, legal verification and customer draft confirmation details. The message preview screen has the Legal Verification details.
- Settlement Details - User can view the settlement details.

- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Entries - User can view the accounting entries.



#### Note

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries."

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Hold	<p>The details provided will be registered and status will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Refer	<p>User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance- Limits</li> <li>• R5 - Others</li> </ul>	
Cancel	Cancel the Guarantee Issuance approval.	

Field	Description	Sample Values
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.	

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### References

For more information on any related features, you can refer to the following documents:

- Getting Started User Guide
- Common Core User Guide

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